## Visit Europe Media Exchange, HOLLYWOOD, FL, November 1, 2010 Media Survey Exhibitor Survey

| Venue-Westin Diplomat Resort & Spa 4.21 Average |                   | Location (Hollywood, FL) |   | 3.91 Av       | erage |                |
|---|-------------------|--------------------------|---|---------------|-------|----------------|
| 5 Excellent                                     | 9 of 19 respond   |                          | 5 Excellent                             | 4 of 11 respo |       | 36%            |
| 4 Very Good                                     | 7/19              | 37%                      | 4 Very Good                             | 4/11          | macmo | 36%            |
| ,   | •                 | 5%                       |   | •             |       | 9%             |
| 3 Good  | 1/19              |                          | 3 Good                                  | 1/11          |       |                |
| 2 Fair  | 2/19              | 11%                      | 2 Fair                                  | 2/11          |       | 18%            |
| 1 Poor  | 0/19              | 0%                       | 1 Poor                                  | 0/11          |       | 0%             |
| Organization of the Event 4.68                  |                   |                          | Venue-Westin Diplomat                   | Pesort & Sna  | 4.27  |                |
| 5 Excellent                                     | 14/19             | 74                       | 5 Excellent                             | 5/11          | 7127  | 45             |
|   | ,                 |                          |   | •             |       |                |
| 4 Very Good                                     | 4/19              | 21_                      | 4 Very Good                             | 4/11          |       | 36             |
| 3 Good  | 1/19              | 5                        | 3 Good                                  | 2/11          |       | 18             |
| 2 Fair  | 0/19              | 0                        | 2 Fair                                  | 0/11          |       | 0              |
| 1 Poor  | 0/19              | 0                        | 1 Poor                                  | 0/11          |       | 0              |
| Format  |                   | 4.79                     | Appointments                            |               | 4.45  |                |
| 5 Excellent                                     | 1E/10             | 79                       | 5 Excellent                             | 7/11          | 4.45  | 64             |
|   | 15/19             |                          |   | 7/11          |       |                |
| 4 Very Good                                     | 4/19              | 21                       | 4 Very Good                             | 2/11          |       | 18             |
| 3 Good  | 0/19              | 0                        | 3 Good                                  | 2/11          |       | 18             |
| 2 Fair  | 0/19              | 0                        | 2 Fair                                  | 0/11          |       | 0              |
| 1 Poor  | 0/19              | 0                        | 1 Poor                                  | 0/11          |       | 0              |
| Time Frame (time of y                           | ear)              | 4.42                     | Breakfast                               |               | 4.09  |                |
| 5 Excellent                                     | 12/19             | 63                       | 5 Excellent                             | 6/11          | 4105  | 55             |
|   | ,                 |                          |   | •             |       |                |
| 4 Very Good                                     | 4/19              | 21                       | 4 Very Good                             | 1/11          |       | 9              |
| 3 Good  | 2/19              | 11                       | 3 Good                                  | 3/11          |       | 27             |
| 2 Fair  | 1/19              | 5                        | 2 Fair                                  | 1/11          |       | 9              |
| 1 Poor  | 0/19              | 0                        | 1 Poor                                  | 0/11          |       | 0              |
| Satisfied your busines                          | s needs           | 4.26                     | Luncheon                                |               | 4.45  |                |
| 5 Excellent                                     | 9/19              | 47                       | 5 Excellent                             | 7/11          | 4.45  | 64             |
|   | ,                 |                          |   | •             |       |                |
| 4 Very Good                                     | 7/19              | 37                       | 4 Very Good                             | 2/11          |       | 18             |
| 3 Good  | 2/19              | 11                       | 3 Good                                  | 2/11          |       | 18             |
| 2 Fair  | 1/19              | 5                        | 2 Fair                                  | 0/11          |       | 0              |
| 1 Poor  | 0/19              | 0                        | 1 Poor                                  | 0/11          |       | 0              |
| Website   |                   | 4.21                     | Reception                               |               | 4.73  |                |
| 5 Excellent                                     | 8/19              | 42                       | 5 Excellent                             | 9/11          |       | 82             |
| 4 Very Good                                     | 9/19              | 47                       | 4 Very Good                             | 1/11          |       | 9              |
| 3 Good  |                   |                          | 3 Good                                  | •             |       |                |
|   | 0/19              | 0                        | <b>I</b>                                | 1/11          |       | 9              |
| 2 Fair  | 2/19              | 11                       | 2 Fair                                  | 0/11          |       | 0              |
| 1 Poor  | 0/19              | 0                        | 1 Poor                                  | 0/11          |       | 0              |
| Online Registration                             |                   | 4.42                     | Quality of Media                        |               | 3.82  |                |
| 5 Excellent                                     | 11/19             | 58                       | 5 Excellent                             | 3/11          |       | 27             |
| 4 Very Good                                     | 6/19              | 32                       | 4 Very Good                             | 4/11          |       | 36             |
| 3 Good  | 1/19              | 5                        | 3 Good                                  | 3/11          |       | 27             |
| 2 Fair  |                   | 5                        | 2 Fair                                  |               |       |                |
| 2 Fair<br>1 Poor                                | 1/19<br>0/19      | 0                        | 1 Poor                                  | 1/11<br>0/11  |       | 9<br>0         |
| 1 1001  | 0/15              | Ŭ                        | 1 1001                                  | 0/11          |       | Ū              |
| Online Appointment Requests                     |                   | 4.63                     | Website                                 | 2/11          | 4.09  | . <del>.</del> |
| 5 Excellent                                     | 12/19             | 63                       | 5 Excellent                             | 2/11          |       | 18             |
| 4 Very Good                                     | 7/19              | 37                       | 4 Very Good                             | 8/11          |       | 73             |
| 3 Good  | 0/19              | 0                        | 3 Good                                  | 1/11          |       | 9              |
| 2 Fair  | 0/19              | 0                        | 2 Fair                                  | 0/11          |       | 0              |
| 1 Poor  | 0/19              | 0                        | 1 Poor                                  | 0/11          |       | 0              |
| Fmail Comment : ::                              | _                 | 4.60                     | Buttered Bio. 1 C T                     | .h!h!t        | 4 45  |                |
| Email Communications 5 Excellent                | <b>s</b><br>15/19 | <b>4.68</b> 79           | Printed Directory for Ex<br>5 Excellent | 5/11          | 4.45  | 45             |
| 4 Very Good                                     |                   | 11                       | 4 Very Good                             | 6/11          |       | 55             |
| •   | 2/19              |                          | •                                       | •             |       |                |
| 3 Good  | 2/19              | 11                       | 3 Good                                  | 0/11          |       | 0              |
| 2 Fair  | 0/19              | 0                        | 2 Fair                                  | 0/11          |       | 0              |
| 1 Poor  | 0/19              | 0                        | 1 Poor                                  | 0/11          |       | 0              |
| Printed Directory for Media 4.50                |                   |                          | Overall Organization                    |               | 4.45  |                |
| 5 Excellent                                     | 13/18             | 72                       | 5 Excellent                             | 7/11          |       | 64             |
| 4 Very Good                                     | 3/18              | 17                       | 4 Very Good                             | 2/11          |       | 18             |
| 3 Good  | 1/18              | 6                        | 3 Good                                  | 2/11          |       | 18             |
| 2 Fair  |                   |                          | 2 Fair                                  |               |       |                |
|   | 0/18              | 0                        | <b>I</b>                                | 0/11          |       | 0              |
| 1 Poor  | 1/18              | 6                        | 1 Poor                                  | 0/11          |       | 0              |